

Register No.:

254

April 2024

*Time – Three hours
(Maximum Marks: 100)*

PART – A

(Marks: 5 × 2 = 10)

*[N.B:- (1) Answer any FIVE questions.
(2) All questions carry equal marks.]*

1. Define Cleaning.
2. What is Purchase specification?
3. List two disadvantages of Contract Services.
4. List various colour schemes.
5. What is Redecoration?
6. What is employees scheduling?
7. Give two merits of Contract cleaning.
8. Who are called differently abled guest?

PART – B

(Marks: 5 × 3 = 15)

*[N.B:- (1) Answer any FIVE questions.
(2) All questions carry equal marks.]*

9. What is Job analysis?
10. What is Time consideration in Purchase?
11. What is Periodic cleaning in contract services?
12. Write a note on Window treatment.
13. List any three of the decoration items that are used for Christmas festival.
14. What is a Duty roster?
15. What are the elements of design?
16. Write the tasks involved in typical Refurbishing.

[Turn over.....

PART – C

(Marks: 5 x 15 = 75)

*[N.B:- (1) Answer any ONE divisions from each question.
(2) All questions carry equal marks.]*

17. (a) Explain Management by Objectives and the importance of Performance appraisal in housekeeping department.
(b) Explain the importance of housekeeping budget in a three star hotel.
18. (a) What is the importance of Purchasing in housekeeping? Explain.
(b) Describe the different principles of purchasing.
19. (a) Explain the different types of Contract cleaning services.
(b) What are the guidelines for hiring contract services? Explain.
20. (a) What are the features to be considered for selecting the Furniture and Fixtures for Guest room?
(b) Explain the role of accessories in interior decoration.
21. (a) Explain the features, sizes of guestrooms with a layout of a twin bed room.
(b) Explain the procedures and tasks involved in Hotel Renovation.
